

PROVIDER JOB AID – TRANSITION TOPICS

Recoupment of Interim Payment Advances

Recoupments of interim payment advances had been paused until June 30, 2025. Recoupments were temporarily paused again for the claims payment on July 7, 2025 and will begin again with the claims payment on July 14, 2025. No recoupments were applied to claims payments on July 7, 2025.

8/13/2025 Update: Option to Pause Interim Payment Advance Recoupments

MassHealth announced on August 13, 2025 the **option to temporarily pause the recoupment of interim payment advances for up to eight weeks**.

Pause period: The recoupment pause is available for eight weeks, beginning with claims payments made on August 25, 2025 (Run 100848) through claims payments made on October 13, 2025 (Run 100855).

What it means: If you choose this option and submit a pause request, no interim payment advance amounts will be recouped from your claims payments during this time.

***If no action is taken and you do not submit a pause request, recoupments will continue to apply to your claims payments until the advance amount has been fully recouped.*

How to request: Please complete this [online form](#) to submit your pause request. Requests received **before 12:00pm (noon) on Friday** will be processed in time for the second claims payment after we receive it (approximately 6 business days later) and remain in effect through the October 13, 2025 (Run 100855). *Requests received after the Friday noon deadline will be applied to the next claims payment cycle and remain in effect through October 13, 2025 (Run 100855).*

If a pause request has already been submitted, no further action is required. Approved pause requests will remain in effect through October 13, 2025 (Run 100855), and do not require weekly resubmission. *Duplicate or incomplete requests will not be processed.*

For claims payments on June 30, 2025 and on or after July 14, 2025, **MassHealth will recoup up to 33% of claims payments for each advance payment that a provider has received until the full advance amount has been recouped.**

Please note that previous recoupments in May were 100% of claims payment. MassHealth has reduced the recoupment percentage from 100% to 33% for each outstanding interim payment advance.

If you still have questions, please call MassHealth Dental Customer Service at (844) 643-3685 (844-MH-DENTL).

Last updated: 8/18/2025

If a provider has received multiple advances, they will have 33% of their claims payment recouped for the first advance and then an additional 33% of their remaining claims payment for each additional outstanding advance. If a provider has received two advance payments, they will have about 55% of claims payments recouped; providers with three advance payments will have about 70% of their claims payment recouped; providers with four or more advance payments will have 80% or more of their claims payment recouped.

# of advances	% of total claims payment recouped
1	33%
2	~55%
3	~70%
4	~80% or more

An example of how recoupments were processed over a 3-week period is outlined on the following three pages:

Please note: the example outlined below does not reflect the option to pause recoupment or previously approved hardship requests for reduced recoupment percentages.

WEEK 1:

- A provider received three advances, each for \$10,000, for a total of \$30,000.
- MassHealth is set to pay \$20,000 in claims on June 30, 2025 for that provider.
- MassHealth will recoup 33% of the \$20,000 for Advance 1 (\$6,600); 33% of the remaining \$13,400 for Advance 2 (\$4,422); and 33% of the remaining \$8,978 for Advance 3 (\$2,963).
- The provider receives the remaining **\$6,015** in claims payments for June 30, 2025.
- The provider still has **\$16,015** in outstanding advances after June 30th: \$3,400 for Advance 1; \$5,578 for Advance 2; \$7,037 for Advance 3.
- MassHealth paused recoupment of advances against claims payments on July 7, 2025. No recoupments apply to the providers claims payments on July 7, 2025, and the provider still has \$16,015 in outstanding advances after July 7th.

Week 1: Chart Overview of payment after recoupment

Advance	Claims	Payment
	\$20,000	\$20,000
#1	Less 33% of \$20,000 (\$6,600)	\$13,400
#2	Less 33% of \$13,400 (\$4,422)	\$8,978
#3	Less 33% of \$8,978 (\$2,963)	\$6,015

Week 1: Chart Overview of each advance balance

Advance	Starting Balance	Amount Recouped	Ending Balance
#1 - \$10,000	\$10,000	\$6,600	\$3,400
#2 - \$10,000	\$10,000	\$4,422	\$5,578
#3 - \$10,000	\$10,000	\$2,963	\$7,037
Total - \$30,000	\$30,000	\$13,985	\$16,015

WEEK 2:

- MassHealth is set to pay \$20,000 in claims on July 14, 2025.
- The provider still has \$16,015 in outstanding advances (\$3,400 for Advance 1; \$5,578 for Advance 2; \$7,037 for Advance 3).
- MassHealth will recoup 33% of the \$20,000 for the remaining amount of Advance 1 (\$3,400*); 33% of the remaining \$16,600 for Advance 2 (\$5,478); and 33% of the remaining \$11,122 for Advance 3 (\$3,670).
 - Only \$3,400 is recouped for Advance 1 because that is the remaining balance. As of July 14, 2025, the full \$10,000 advance amount has been recouped for Advance 1.
 - The provider receives the remaining \$7,452 in claims payments for July 14, 2025.
- The provider still has \$3,467 in outstanding advances after July 14, 2025: \$100 for Advance 2; \$3,367 for Advance 3. Advance 1 was fully recouped in the claims payment on July 14, 2025 and has no remaining balance.

Week 2: Chart Overview of payment after recoupment

Advance	Claims	Payment
	\$20,000	\$20,000
#1	Less 33% of \$20,000 (\$3,400*)	\$16,600
#2	Less 33% of \$16,600 (\$5,478)	\$11,122
#3	Less 33% of \$11,122 (\$3,670)	\$7,452

* - The recoupment amount is less than 33% because the remaining balance was less than that amount. This advance has now been fully recouped.

Week 2: Chart Overview of each advance balance

Advance	Starting Balance	Amount Recouped	Ending Balance
#1 - \$10,000	\$3,400	\$3,400*	\$0
#2 - \$10,000	\$5,578	\$5,478	\$100
#3 - \$10,000	\$7,037	\$3,670	\$3,367
Total - \$30,000	\$16,015	\$12,548	\$3,467

* - The recoupment amount is less than 33% because the remaining balance was less than that amount. This advance has now been fully recouped.

WEEK 3:

- MassHealth is set to pay \$20,000 in claims on July 21, 2025.
- The provider still has \$3,467 in outstanding advances (\$100 for Advance 2; \$3,367 for Advance 3).
- MassHealth will recoup 33% of the \$20,000 for the remaining amount of Advance 2 (\$100*); 33% of the remaining \$19,000 for the remaining amount of Advance 3 (\$3,367*).
 - Only \$100 and \$3,367 are recouped for Advance 2 and Advance 3 because that is the remaining balance for each advance. As of July 21, 2025, the full \$10,000 advance amount has been recouped for Advance 2 and Advance 3.
- The provider receives the remaining **\$16,533** in claims payments for July 21, 2025.
- The provider has no more remaining outstanding advances (**\$0**). All 3 advances have been recouped in full.
- Claims payments will be made in full in the weeks following since the provider no longer has any outstanding advances.

Week 3: Chart Overview of payment after recoupment

Advance	Claims	Payment
	\$20,000	\$20,000
#1	<i>n/a - already fully recouped</i>	\$20,000
#2	Less 33% of \$20,000 (\$100*)	\$19,900
#3	Less 33% of \$19,900 (\$3,367*)	\$16,533

* - The recoupment amount is less than 33% because the remaining balance was less than that amount. This advance has now been fully recouped.

Week 3: Chart Overview of each advance balance

Advance	Starting Balance	Amount Recouped	Ending Balance
#1 - \$10,000	\$0	\$0	\$0
#2 - \$10,000	\$100	\$100*	\$0
#3 - \$10,000	\$3,367	\$3,367*	\$0
Total - \$30,000	\$3,467	\$3,467	\$0

* - The recoupment amount is less than 33% because the remaining balance was less than that amount. This advance has now been fully recouped.